



BOOKING POLICY

A golf tee-off time is a perishable product, which often cannot be resold. For this reason, some penalties and restrictions apply.

Your right to receive a refund is limited & varies according to season as well as the following terms & conditions:

1. BOOKINGS

- To be secured either by pre-payment of pro forma invoice or link sent via SMS/email or by supplying valid credit card details

2. CHANGES / CANCELLATIONS & PENALTIES

- A cancellation number **must** be obtained in writing from the proshop (queries will only be considered on citation of this number)
- Group rates are based on a specific no. of players – should this no. change, so will the rate
- No penalty for changes if made 14 or more days prior to date of play
- Changes made within 5 to 13 days prior to date of play MAY be subject to up to a 50% cancellation fee for greenfees and carts booked
- Changes made in 4 or fewer days prior to date of play MAY be subject to between 50% & 100% cancellation fee for greenfees and carts booked
- ****Peak season** – a minimum of 24 hrs notice is required
– late cancellations & ‘no-shows’ to be billed at SAGA visitor greenfee & cart rates (to player who made the booking)
- At management’s discretion, should tee times be resold, a lower/no cancellation penalty will be charged/deducted

3. INCLEMENT WEATHER

- Please see separate document with T’s & C’s

4. GENERAL

- No reciprocity during season and affiliated rates will not be allocated without a valid affiliation/student card being presented
- Proper golf attire required and each player to have own golf bag and set of clubs
- Late arrivals will be regarded as a ‘no-show’ and are subject to the same penalties
- ‘Last Rounds’ - certain cut off times apply in respect of cart and club hire (these vary according to season – enquire at proshop)
- The proshop reserves the right to create 4-balls from 1, 2 and 3-ball booked
- 18-hole rounds cannot be completed over more than 1 day (i.e.: split into 2 separate 9-hole rounds)
- Prepaid rounds – expiry is final, not valid on charity/special sponsor days, non-refundable, not transferrable
- Hire equipment – golfers are liable for any damages to rental equipment, (carts, clubs etc.), until items have been returned in person to proshop

Kindly note that the above terms are based on the general practice in the golfing industry and are not negotiable

**** Peak Season +/- 15 December to 15 January**